



## **Pet Sitting and Dog Walking Client Questionnaire:**

### **Pet Parent Information:**

Owner Name:

Address:

Home Phone Number:

Mobile Number:

Mobile #2 Number:

Email:

Preferred Method Of Contact:

### **Pet Information:**

Pets Name:

Breed Of Pet:

Sex:

Age:

Spayed Or Neutered:

Current Vaccinations:

Describe any behavior issues:

Allergies or restricted foods:

Is your pet on heartworm medicine?

Does your pet use a flea and tick preventative?

Current medications/diagnosis:

Is your pet trained/describe?

Pet's favorite places in house:

## **Temperament/Personality:**

Pet doesn't like:

- ☐ Baths
- ☐ Hot days
- ☐ Sharing food dishes
- ☐ Toenail clip
- ☐ Rain
- ☐ Snow/cold
- ☐ Loud noise
- ☐ Vacuum
- ☐ Garbage disposal
- ☐ Thunder
- ☐ To be touched (head, tail, back legs, ears)
- ☐ Strangers: Men/Women/Children
- ☐ Other pets
- ☐ Other family pets
- ☐ Strangers
- ☐ People near food dish
- ☐ To be picked up

Pet reacts to the above by (explain):

Has pet ever...? (Please describe even if mild, or if only under extreme/unusual situations)

- ☐ Attacked someone/bit someone
- ☐ Attacked another animal
- ☐ Injured self /escaped out of fear
- ☐ Injured self out of boredom
- ☐ Escaped from home

Where does he/she like to escape to?

How can he/she be retrieved?

Is pet allowed to go for rides in pet sitter vehicle? Y / N

May pet play with pet sitter's personal pet(s) for socialization? Y / N

## **Emergency Information:**

### **Emergency Contact Information:**

Name:

Phone number:

Relationship to you:

### **Veterinary Office:**

Veterinarian's name:

Address:

Phone number:

### ***Additional Comments:***

Client/ Owner Name:\_\_\_\_\_

Signature:\_\_\_\_\_

Date: \_\_\_\_\_



## **Waggie Maggie's Pet Service Policies**

### **SIGNING UP AND PAYMENT**

1. New animal clients must undergo a free initial assessment provided by Waggie Maggie's. At that time, customer and Waggie Maggie's will agree on a pet care (individual dog training, dog walking, or pet sitting) service plan and will arrange for payment. (exception: group dog training classes do not require prior assessment.)
2. Payment for services rendered by Waggie Maggie's must be received at or prior to the time services are provided. Forms of payment accepted: cash, check, credit card (Visa or Mastercard).
3. Pet sitting, house sitting, individual dog training, and dog walking: customers must cancel at least 24 hours in advance of Waggie Maggie's scheduled service for a full refund.
4. In the case of a returned check for lack of funds, a fee of \$25 will be charged.
5. For group dog training classes: if a customer chooses to withdraw before class 5, a pro-rated refund will be provided for the remaining classes. After that point, no refund is available.

### **WHAT THE CUSTOMER MUST PROVIDE**

6. Customers must provide Waggie Maggie's with a vaccination record from the veterinarian for every dog or cat serviced.
7. All dogs must wear a collar with a rabies tag and a name tag while being serviced by Waggie Maggie's. Customer must provide leash.
9. For dog walking and house sitting: Waggie Maggie's must be supplied with a key to the pet owner's home along with the signed key deposit form.

## **ACCIDENTS OR EMERGENCIES**

10. In case of an illness or emergency with your pet, Waggie Maggie's will make every effort to contact the owners. In cases where the owner cannot be located, Waggie Maggie's has permission to take your pet for medical care.

11. Waggie Maggie's will not be held responsible for any damage incurred in your home or on your property by persons not employed by Waggie Maggie's.

12. In the case of soiling, chewing, or other damage by your pet in your home, Waggie Maggie's will clean and disinfect the area to the best of our ability. Waggie Maggie's cannot be held liable for any damage to customer's belongings caused by your pet.

13. In the event of severe weather, Waggie Maggie's has the right to make a decision about the safety of your pet and/or to cancel appointments.

14. In the rare occasion that Waggie Maggie's would need to cancel an appointment (e.g., due to illness), Waggie Maggie's will make every effort to contact the client as soon as possible to reschedule.

## **PERMISSIONS**

15. Customer gives Waggie Maggie's permission to photograph customer's pets for use in promotional materials or photographic exhibits.

I, \_\_\_\_\_, agree to respect and honor Waggie Maggie's Pet Service Policies during the period Waggie Maggie's will provide me with services to my pet or pets.

Client/Owner Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_



**Waggie Maggie's Key Deposit Form:**

I, \_\_\_\_\_, have given Waggie Maggie's a copy of a key to my house,  
at \_\_\_\_\_, on this day, \_\_\_\_\_.  
The copy of my house key opens the following door(s)\_\_\_\_\_.

**I agree to the following conditions and terms:**

1. Waggie Maggie's has my permission to make a copy or copies of my house key for back up emergency purposes.
2. My house keys will be solely in the possession of Waggie Maggie's. Waggie Maggie's will only enter the house at times formerly agreed upon by the client. Waggie Maggie's is not permitted to be in the client's home for any other time or reason except those agreed upon by the client.
3. If, for some reason, an accident occurs either by human or natural causes or a theft is reported at a time when Waggie Maggie's is not rendering services to the client, Waggie Maggie's can not be held responsible for the damage or theft.
4. Waggie Maggie's is held responsible for locking all doors used during the time of service and for safely securing the client's pet within the home.
5. If owner, owner's family members or guests permitted by owner to be in the home at the time of service by Waggie Maggie's, leaves the home unsecured after Waggie Maggie's has left premises, Waggie Maggie's cannot be held responsible.
6. When not in use, Waggie Maggie's will keep client's key(s) in a secure location.

Client/Owner Name: \_\_\_\_\_

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Pet Provider's Signature: \_\_\_\_\_ Date: \_\_\_\_\_



## **Waggie Maggie's Veterinary Release Agreement:**

Agreement supplied by © 2003-2008 Young, Professional United Pet Sitters.

In the event that any of my pets appears to be ill, injured, or at significant risk of experiencing a medical problem at the start of service or while in the care of Waggie Maggie's, I give permission to Waggie Maggie's to seek veterinary service from a veterinarian or a veterinary clinic. My preferred veterinary services are listed on the client questionnaire. Other veterinarians or emergency care clinics chosen by the pet sitter are acceptable.

I ask Waggie Maggie's to inform the attending clinic or veterinarian of my requested total diagnosis and treatment limit of \$\_\_\_\_\_ per pet / all pets (most common values are \$200, \$1000, or unlimited). I understand that efforts will be made to contact me regarding any treatments, illness, injury, or potential problems as soon as the condition is deemed not life threatening and/or contact is possible. I understand that Waggie Maggie's will work hard to prevent accidents and injuries, and that such problems may occur no matter how well a pet is cared for. I agree to allow Waggie Maggie's to use its best judgment in handling these situations, and I understand that Waggie Maggie's assumes no responsibility for the actions and decisions of the veterinary staff, the health, or death of my pet(s).

I will assume full responsibility for the payment and/or reimbursement for any and all veterinary services rendered, including but not limited to diagnosis, treatment, grooming, medical supplies, and boarding. Such payments will be made within 14 days of the initial incident. I also agree to be responsible for all Special Service fees assessed by Waggie Maggie's for emergency transportation, care, supervision, or hiring of emergency caregivers, and will pay such fees within 14 days of each incident.

I further authorize Waggie Maggie's and my primary veterinarian(s) to share all of the medical records of all of my animals with veterinary clinics in an emergency, in the interest of providing the best care for my ill or injured animal(s).

Every pet at the site of service will be current (per my veterinarian's recommendations) on its rabies vaccinations prior to the arrival of Waggie Maggie's. I will also make arrangements to guarantee that each animal will remain current on its rabies vaccinations throughout each service visit period.

I agree to notify Waggie Maggie's of any signs of injury or possible illness before any visit, as soon as the condition appears. Waggie Maggie's reserves the right to cancel service at any location where a pet with a potentially infectious condition exists. Waggie Maggie's strives to provide clean, safe service to each of our clients. In doing so, Waggie Maggie's strongly recommends that each pet be vaccinated, dewormed, and protected from harmful insects according to veterinarian-recommended standards.

This agreement is valid from the date below and grants permission for future veterinary care without the need for additional authorization each time Waggie Maggie's cares for one or more of my pets. I understand that this agreement applies to all of the pets within Waggie Maggie's care. In signing this contract, I agree that I have the sole authority to make health, medical, and financial decisions regarding the animals that will be scheduled to receive service.

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Client/Owner Name: \_\_\_\_\_

Client Signature: \_\_\_\_\_ Date: \_\_\_\_\_